

## Wilsonart® Duracryl® Sinks

### General Cleaning

All Wilsonart Duracryl sinks are made of 100% acrylic surface combined with a fiber reinforced (FRP) backer, the surface is a non-porous, very hygienic, highly stain resistant, and extremely durable. The luxurious satin finish enables the sink to keep its beauty for years with minimum day to day care and maintenance.

The Duracryl sink surface may be cleaned with warm water and mild soaps, such as those used for hands and dishes. For more aggressive cleaning, Scotch-Brite® pad and Comet®, Ajax®, Soft-Scrub® or any other power detergent. Do not use cleansers that contain acids or alkalis; they will damage the surface. Exercise extreme caution in using drain cleaners as they may damage the sink. Make sure the drain cleaning agent goes down the drain outlet and it does not sit in the basin.

The Duracryl sink material is extremely heat resistant and will resist damage below temperatures of 365°F. As a standard precaution, it is always good to allow hot items to cool before placing them in any sink. It is always a good idea to run some water when pouring a pot of hot water or placing a hot item into the sink. By performing this process, it significantly reduces the chances of damaging your sink, as the hot water or item is cooled.

Fine scratches and small chips can be removed by sanding with a Scotch-Brite® pad, for deeper scratches and chips use 180 grit or equivalent sandpaper to start, finishing off with fine 220 grit or equivalent sandpaper and a Scotch-Brite® pad.

As with all Wilsonart products, regular maintenance will keep your sink looking great and performing at a high quality.

## Wilsonart® Durasteel® Sinks

### General Cleaning

All Wilsonart Durasteel sinks are made of Type 304 series alloy stainless, featuring the highest 18/10 chrome/nickel formulation that is non-porous, hygienic, rust-free, and extremely durable. The luxurious brush polish finish enables the sink to keep its beauty for years with minimum day to day care and maintenance.

The Durasteel sink surface may be cleaned with warm water, ammonia, and mild soaps, such as those used for hands and dishes. It is important to rinse and dry after every use, drying is important to eliminate any build up from hard water deposits.

For more aggressive cleaning, a fine Scotch-Brite® pad and/or Comet®, Soft Scrub®, Mr. Clean® and Bar Keepers Friend® (Shiny Sinks Plus®) can be used to remove stubborn stains and stains caused by rust from outside source (water, steel wool, cookware, etc...). It is always important to rub or work with the grain direction, not across it. Most stains are a result of hard water.

#### What To Avoid:

- Do not use steel wool on your stainless steel sink.
- Do not use cleansers that contain acids or alkalis; other strong acids (denture cleanser, photography, developing liquids) can also damage the surface of stainless steel.
- Bleaches containing hypochlorite can damage the surface of the material and increase staining.
- Do not leave soaps, cleaners, foods (citric juices, mustard, mayonnaise, pickles, vinegar, salt, etc...) to dry or prolonged periods, can cause pitting and corrosion.
- Do not leave rubber mats, wet sponges, cloths or cleaning materials sitting in the sink.

If un-wanted material comes in contact with the stainless steel, sink should be washed immediately with clean water and towel dried.

As with all Wilsonart products, regular maintenance will keep your sink looking great and performing at a high quality.

## Helpful information and tips for protecting your installation:

- The cutout(s) is the section of a countertop that has been removed during the installation when installing a sink or cooktop. Since the cutout(s) is a color match of the material purchased for your specific installation, this can be used for repairs and color matching requests if necessary. The homeowner/end user should keep the cutout in their possession upon job completion. The fabricator/installer is responsible for leaving the cutout(s) from the installation with the homeowner/end user. This cutout should be placed and secured by the fabricator/installer under the sink counter. Do not use the cutout(s) as a cutting board.
- When contacting Wilsonart International, Inc., the receipt of purchase will be requested for customer warranty claim inquiries.
- A warranty label detailing the following information must be displayed under the sink counter and will be provided by the fabricator/installer.

*Fabricator/Installer name*  
*Company name*  
*Company phone number*  
*Material lot (pallet) number*  
*Date of installation*

*Note: To verify that your fabricator/installer is certified or for questions concerning claim information, call 877.537.0533.*

*Product Warranty information is posted on [www.wilsonartsolidsurface.com](http://www.wilsonartsolidsurface.com)*



## Care and Maintenance

Wilsonart® Solid Surface  
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[www.wilsonartsolidsurface.com](http://www.wilsonartsolidsurface.com)

## Wilsonart® Solid Surface



## Care and Maintenance

Caring for your Wilsonart® Solid Surface countertop or surface is as simple as wiping the surface with a damp cloth. If stubborn residue develops, wipe it away with soap and water. Or if you prefer, wipe it clean with glass cleaner.

If residue doesn't respond to soap and water, for a matte finish, apply an abrasive cleanser and buff with a Scotch-Brite® pad using a circular motion. The same technique can be used for cigarette burns, minor cuts and scratches. If you have a gloss finish, please contact your dealer or fabricator before attempting repairs.

## Precautions

Do not expose the surface to harsh chemicals, such as paint remover, turpentine, nail polish remover or stove and drain cleansers. If these chemicals come in contact with the surface, immediately wash them off with water, using appropriate safety measures to avoid injury.

Always use a cutting board instead of cutting directly on the surface. While minor cuts and scratches can be repaired, care should be taken to prevent them in order to keep the surface looking as good as new.

## Precautions



Do not cut directly on your Wilsonart® Solid Surface countertop, always use a cutting board to protect the surface.

A cutting board is enclosed for your convenience.



Routinely clean with soap and water, or if you prefer, with an ammonia based cleaner and wipe dry.



**For stubborn spots, minor scratches and burns:**

**Matte Finish** - apply a mild abrasive cleaner such as Bon Ami® or Comet® and buff with a gray Scotch-Brite® pad using a circular motion

**Satin Finish** - apply Soft Scrub® or Comet® and buff with a white Scotch-Brite® pad and wipe dry.



Avoid exposing your countertop or sink to harsh chemicals such as paint remover, turpentine, nail polish remover or stove and drain cleaners.



Always place hot pots and pans or heat generating appliances on a trivet with legs rather than directly on the surface.

The Round HotSpot™ Trivet or the cutting board can be used as a heat shield.



For Wilsonart® Sinks follow the routine cleaning procedures or apply a mild abrasive cleaner such as Bon Ami®, Comet® or Soft Scrub® and with a green Scotch-Brite® pad, rub in a circular motion the entire sink then rinse.

## Filing A Claim

In the event of an issue...

Please review our published warranty posted at [www.wilsonartsolidsurface.com](http://www.wilsonartsolidsurface.com) for the product containing the issue.

To make a claim under the warranty, you must contact the Wilsonart Warranty Center at the address listed below before the end of the Warranty Period. You must provide proof of purchase (and proof of residence ownership if you are not the original consumer purchaser) and provide access for inspection for warranty determination. Wilsonart, a Wilsonart Distributor or a Certified Wilsonart® Fabricator will investigate, and Wilsonart will provide you a determination on your claim.

For further assistance or questions, contact:

Wilsonart Solid Surface Warranty Center  
1110 Industrial Blvd.  
Temple, Texas 76504  
Toll Free: 877-537-0533  
Email: [solidsurfacing@wilsonart.com](mailto:solidsurfacing@wilsonart.com)

## Wilsonart® Solid Surface Sinks

### General Cleaning

Wilsonart® Sinks and Bowls may be cleaned with warm water and mild soaps, such as those used for hands and dishes. Mild abrasive cleaners such as Bon-Ami®, Comet® or Soft Scrub® also work very well.

For stubborn residue, apply one of the mild abrasive cleaners above and with a green Scotch-Brite® pad, buff in a circular motion over the entire sink to blend finish.

Simple Precautions

- Run warm water if pouring boiling water in sink
- Allow cookware to cool before placing in sink
- Do not expose the surface to harsh chemicals, such as paint remover, turpentine, nail polish remover (acetone) or stove and drain cleaners. If the chemicals come in contact with the surface, immediately wash them off with water, using appropriate safety measures to avoid injury.

We thank you for selecting Wilsonart® Solid Surface for your home. For questions about care, performance or appearance please contact your Wilsonart® dealer, fabricator or visit our directory on our website for your local Wilsonart® Distributor.

### Preventative Measures:

- Run warm water if pouring boiling water in sink.
- Allow cookware to cool before placing in sink.
- Inspect faucet seals and backsplash seam areas to ensure no water leaks exist. **Recall if necessary.**